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WASTE COLLECTION INFORMATION

IS084

Responsible Officer: Operations Manager

Issue Date: 02/07/2020

Next Review Date: February 2023

In October 2008, Council implemented a new waste and recycling service. This service provides a 3-bin (waste, recycling and green organics) collection system for residential properties within the town service area and a 2-bin (waste and recycling) collection system for residential properties within the rural service area, and businesses and community groups.

In addition, businesses and community groups may apply in writing to request to receive the green organics collection service.

The collection of waste, recycling and green organics bins is undertaken by Council's waste and recycling service contractor, SUEZ Recycling & Recovery. Bins are collected as follows:

- **Weekly** - waste (140L red-lidded bin)
- **Fortnightly** - recycling (240L yellow-lidded bin)
- **Monthly** - green organics (240L green-lidded bin)

To ensure that these collection services operate efficiently, Council seeks your assistance.

Please place your bin:

- on the footpath as close as possible to the kerb or the road edge.
- **facing the street**, i.e. wheels and handle **towards your house**.
- with the lid completely closed, clear of parked cars or trees, and at least 1m away from any other bin or obstruction.
- out the night before collection.
- **rural property owners**: at the nominated collection point, 3m from the carriageway.

Please do not:

- put inappropriate material into your bin (if you are unsure which bin an item can go in refer to the waste and recycling information on Council's [website](#)).
- **overload** your bin; the bin lift is set for a **maximum** load of 75kg.
- compact the rubbish in your bin - if it **sticks** in the bin - it **stays** in the bin!

Bins may not be collected if:

- the lid is **open**;
- the bin is **overloaded**; or
- the bin is **placed incorrectly**.

If you are a non-resident, or you rent/lease/loan your residential property, and it will be vacant on collection day you may wish consider making an arrangement with your neighbour(s) to place your bin(s) out for collection and return it/them to your property.

If your waste, recycling or green organics bin is stolen, Council will replace the bin at no cost to the property owner/occupant subject to proof of the bin being stolen being provided by way of a Police Report or Statutory Declaration.