YORKE PENINSULA COUNCIL

PRINCIPAL OFFICE: 8 Elizabeth Street, Maitland ALL CORRESPONDENCE TO: PO Box 57, MAITLAND, SA 5573 Telephone (08) 8832 0000 Email: admin@yorke.sa.gov.au Website: www.yorke.sa.gov.au



DISABILITY ACCESS AND INCLUSION ACTION PLAN 2020-2024

| Prepared for: | Date: |
|-------------------------|------------|
| Yorke Peninsula Council | 27.10.2020 |

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Disability Access and Inclusion Statement

Yorke Peninsula Council acknowledges that everyone plays a part in making sure we all have opportunities and choices to lead full and healthy lives, based on principles of dignity, equality, and respect, shared across cultures and communities.

Yorke Peninsula Council acknowledges the Narungga people who are the traditional owners of the land and offer respect to their Elders past and present.

Yorke Peninsula Council recognises that access and inclusion is the cornerstone of communities - where everyone who lives, works and visits the region can contribute and feel included.

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Contact Us

This Disability Access and Inclusion Action Plan was developed with valuable input from our communities. If you would like to provide feedback on how we can improve the Action Plan or if you require a copy in an alternative format, please contact us.

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Our Vision

Prosperous, diverse and uniquely spectacular - Yorke Peninsula

From the Mayor (or Introduction)

Yorke Peninsula Council has an important role to play in planning the local environment and improving access and inclusion for all. This Disability Access and Inclusion Action Plan (Action Plan) supports our Strategic Plan 2021-2025 and is a key example of how we will deliver on our strategic goals.

This Action Plan promotes the full inclusion of all communities, cultures and people in Yorke Peninsula and recognises that diversity should not be a barrier to participation in community life. It builds on the achievements of the Council in improving equal access to facilities, information, programs and employment for all residents and visitors to our region.

Not only is this Action Plan a demonstration of the commitment of Yorke Peninsula Council to engage with its community and be proactive in achieving its community vision, we seek to improve and learn through its implementation.

We are also working with our neighbouring Councils as we strive to be a regional community that recognises and promotes diversity and supports the participation and inclusion of all its members and visitors.

Please come on this journey with us, as we review, evaluate, and update existing strategies and actions to provide for a future with better disability and access inclusion.

Mayor Darren Braund, Yorke Peninsula Council

1 Community Ideas

Over 300 people across the region gave us ideas and feedback to help us prepare this draft Disability Access and Inclusion Plan 2020-2024. We learned from people experiencing disability, their friends and relatives, carers, community organisations, health and education providers, advocacy groups, individuals, local businesses, Aboriginal and Torres Strait Islanders, as well as people providing services to, or working for, Council. Many of you shared personal experiences of disability which has improved our understanding of the actions we need to take as a Council and community.

Where our responses came from

- 22% people with disability
- 34% family members, friends and carers of people with disability
- 51% people aged 60 and over
- 14% people that live outside of a township

We heard that in some areas we are doing well, such as providing public signage and access to buildings, parks and public toilets. Better footpaths, community transport options and access ramps, pathways and equipment for people with disability in Council buildings are key areas to focus on. A review of disabled parking in towns and better access to the beach and foreshore areas is important to our community.

How we are doing

82% of people think they live in an accessible area

55% of people do not think there are good footpaths near them

One-quarter of people think it is hard to access the foreshore

85% of people think everyone has the same opportunity to participate in consultation and decision making

About half of the community think the Council is inclusive for all people

Most people in the community are getting their information from local newspapers and there is a need to support hard copy, signage and online communication.

| Local news 34% | Word of mouth 15% O | Social media 13% O |
|-------------------|---------------------------|---------------------------------|
| Posters & flyers | Noticeboard | Community groups |
| 8% | 7% | 6% |
| O | O | O |

The most popular ways to communicate with Council on a day to day basis is face-to-face and by telephone. Our community would most like Council to consult and engage with them via surveys or in person.

| Day to day communication with Council | | | | | | |
|---|---------------------|-----------------------------------|--------------------------------|-------------------------------|--|--|
| Phone 37% O | Face-to-face 35% | Email 17% O | Social media 6% O | Mail 3% O | | |
| Cons | sultation with C | ouncil | | | | |
| Survey mail-out 28%Online survey 24%Face to face interviews 18%OOO | | | | | | |
| Community forum 15% O | | Phone interviev 6% O | v Online | submissions 5% O | | |

2 Our Planning Framework

| Strategic Plan Moving Toward 2029 | | | | | | |
|-----------------------------------|------------------------------------|-------------------------------|-----------------------------------|---|---|--|
| Asset Management Plans | Long Term Financial Plans | Strategic Risk Register | Regional Public Health Plan | Regional Open Space and Recreation Plan | Regional Disability Access and Inclusion Plan Disability Access and Inclusion Action Plan | |
| Annual Business Plan | | | | | | |
| | Budget | | | | | |

3 Strategic Themes

Goal 1: Economically Prosperous Peninsula

Create an environment that encourages and supports a strong, diverse economy that attracts more businesses, residents and visitors. Success will mean revitalisation of our towns and retaining young, active and working future generations.

Goal 2: Community Connected through Infrastructure

Maintain and expand the connectivity of our community through a sustainable road network and planning for the necessary infrastructure that allows our multi-generational community to learn, work and live here.

Goal 3: Valued and Restored Environment

Council will be an investor, activator and custodian of our spectacular coastline and pristine environment. We will promote sustainable development and encourage the conservation of water, energy, the natural environment and minimise waste.

Goal 4: Community Engaged and Supported

Council will continually seek innovative ways to engage and support our community and improve the quality of life on the Peninsula. Council will continue to work in partnership with Progress Associations and other key stakeholders to achieve this goal.

Goal 5: Responsible Governance and Leadership

Council will demonstrate leadership, improve service delivery and ensure its business is conducted in a compliant, transparent, accountable, sustainable and efficient way using technology as an enabler.

4 Action Plan

Our Strategic Plan 2021-2025 is Council's lead planning document setting out Council's vision, goals and strategies for the Yorke Peninsula community over a five-year period. The Disability Access and Inclusion Action Plan (Action Plan) for Yorke Peninsula is one way Council is delivering on its Strategic Plan. The Action Plan also responds to the Regional Disability Access and Inclusion Plan for the Yorke Peninsula Alliance 2020-2024 and the State Disability Inclusion Plan 2019-2023. The Action Plan shows relevant links with Council, Regional and State priorities. Where items are specific to a location, they are shown with a coloured number in the table and on the plans that follow the action tables.

| Council Strategy | Action for Disability Access | Timing | Lead | Regional-State |
|---|---|---------|--------|--|
| | and Inclusion | (Yr1-4) | (Dept) | Link |
| 1.3 Improve visitor experiences, including tourism infrastructure, signage, information and support | Review Council owned tourism accommodation and recreation facilities, features and assets for access improvement opportunities. | Yr 2 | CCS | One: Joining in with tourism, events and sport- Inclusive communities for all |
| | | | | Link: Regional Disability Access and Inclusion Plan |
| 1.5 Partner with and build positive relationships with key stakeholders to progress tourism and business | Support Yorke Peninsula Tourism and Legatus to create a disability friendly accreditation program. | Yr 1 | CCS | One: Joining in with tourism, events and sport- Inclusive communities for all |
| growth | | | | Link: Regional Disability Access and Inclusion Plan |
| 1.5 Partner with and build positive relationships with key stakeholders to progress tourism and business growth | Investigate partnerships to assist priority population groups to establish business start-ups. | Yr 1 | Exec | Five: Working with Council- Learning and employment |
| 1.7 Explore opportunities for 'missing or sub- standard' | Advocate for NBN delivery or technology that improves connectivity and digital access for the community. | Yr 2 | Exec | Four: Finding information easily-Accessible communities |
| infrastructure (e.g. freight movement, function centre, large accommodation | | | | Link: Regional Disability Access and Inclusion Plan |
| etc.) | | | | Link: Regional Public Health Plan |

Goal 1: Economically Prosperous Peninsula

| Council Strategy | Action for Disability Access | Timing | Lead | Regional-State |
|--|---|---------|--------|--|
| | and Inclusion | (Yr1-4) | (Dept) | Link |
| 2.1 Develop and deliver on Asset Management Plans for all asset classes | Improve access to local environments through a program of planned public building and infrastructure works, including Universal | Ongoing | A&I | Three: Moving around the region– Accessible communities |
| | Design principles and criteria. | | | Link: Regional Disability Access and Inclusion Plan |
| | | | | State Plan Action 19 |
| 2.1 Develop and deliver on Asset Management Plans for all asset classes | Review Council design standards for footpaths and pavements to ensure hard pavements and easy access by personal vehicles and walking aids such as gophers, wheelchairs, prams and walking frames. | Ongoing | A&I | Three: Moving around the region– Accessible communities |
| 2.1 Develop and deliver on Asset Management Plans for all asset classes | Review Council's Road Infrastructure Asset Management Plan and priorities to identify opportunities to improve the connectivity and function of the street footpath network. | Ongoing | A&I | Three: Moving around the region– Accessible communities |
| 2.2 Provide disability access infrastructure | Investigate appropriate locations to provide all terrain beach access | Yr 4 | A&I | One: Joining in with tourism, events and sport- Inclusive communities for all |
| | | | | Link: Regional Disability Access and Inclusion Plan |

Goal 2: Community Connected through Infrastructure

| Council Strategy | Action for Disability Access and Inclusion | Timing (Yr1-4) | Lead (Dept) | Regional-State Link |
|--|---|-------------------|----------------|--|
| 2.2 Provide disability access infrastructure | Review disability access at Council and community facilities including wheel-chair access and toilets for the disabled. | Yr 1 | DS | Three: Moving around the region– Accessible communities |
| 2.2 Provide disability access infrastructure | Review the provision of toilets in conjunction with community facilities. | Yr 2 | A&I | Three: Moving around the region– Accessible communities |
| 2.2 Provide disability access infrastructure | Install signs and investigate the implementation of multimedia devices in public buildings to assist the hearing and vision impaired | Yr 3 | CCS | One: Joining in with tourism, events and sport- Inclusive communities for all State Plan Action 26 |
| 2.4 Explore provision of new infrastructure | Continue to progress improved foreshore and beach access and township walking trails. Review locations to include Walk the Yorke. | Ongoing | A&I | Three: Moving around the region– Accessible communities Link: Regional Disability Access and Inclusion Plan Link: Regional Open Space and Recreation Plan |
| 2.5 Install and upgrade appropriate traffic control device management | Review parking spaces and design to ensure there are adequate disability parks including sealed area around the parks to put down wheelchairs etc, and to create low speed and safe parking environments. Review locations to include | Ongoing | A&I | Three: Moving around the region– Accessible communities State Plan Action 19 |
| | sporting facilities and tourism areas. | | | |

| Council Strategy | Action for Disability Access and Inclusion | Timing (Yr1-4) | Lead (Dept) | Regional-State Link |
|--|---|-------------------|----------------|--|
| 2.6 Upgrade and beautification of open (recreation) spaces (e.g. playgrounds, water parks, BBQ areas etc.) | Support community groups to replace existing playgrounds with all access equipment and surfaces. | Ongoing | A&I | One: Joining in with tourism, events and sport- Inclusive communities for all |

Goal 3: Valued and Restored Environment

| Council Strategy | Action for Disability Access and Inclusion | Timing (yr1-4) | Lead (Dept) | Regional-State Link |
|---|--|-------------------|----------------|--|
| 3.6 Develop, review and deliver Environmental Plans (e.g. Coastal Management Strategy, | Upgrade campgrounds to be accessible including accessible toilet facilities, path, camp sites and tables/ shelters. | Yr 4 | A&I | One: Joining in with tourism, events and sport- Inclusive communities for all |
| Environmental Management Plan and Roadside Vegetation Plan) | | | | Link: Coastal Management Strategy |

| Goal 4: Community | Engaged and Supported |
|-------------------|-----------------------|
|-------------------|-----------------------|

| Council Strategy | Action for Disability Access | Timing | Lead | Regional-State |
|---|--|---------|--------|--|
| | and Inclusion | (Yr1-4) | (dept) | Link |
| 4.2 Support and/or deliver local community events, programs or workshops | Review Council event Y planning procedures to promote inclusive volunteering opportunities. | r 2 | CCS | One: Joining in with tourism, events and sport-Inclusive communities for all |
| | | | | Link: Regional Disability Access and Inclusion Plan |
| | | | | State Plan Action 36 |
| 4.3 Continue providing community grants, donations and sponsorships | Use community grants programs to support people with a disability take part in supported sporting competitions or major events. | Yr 1 | CCS | One: Joining in with tourism, events and sport- Inclusive communities for all |
| | | | | Link: Regional Disability Access and Inclusion Plan |
| 4.4 Continue delivering compliance and environmental health services and inspections | Promote compliance with footpath advertising, trading and dining to ensure existing footpaths are clear from obstructions. | Ongoing | DS | Three: Moving around the region– Accessible communities |
| 4.4 Continue delivering compliance and environmental health services and inspections | Ensure Council maintains overhanging vegetation and promotes private landowner compliance to ensure footpaths are clear from obstructions (including addressing vehicle parking on Council verges). | Ongoing | A&I | Three: Moving around the region– Accessible communities |

| Council Strategy | Action for Disability Access and Inclusion | Timing (Yr1-4) | Lead (dept) | Regional-State Link |
|---|---|-------------------|----------------|--|
| 4.5 Foster productive working relationships with Progress Associations | Seek partnerships with Progress Associations and other community groups to disseminate community and Council information. | Ongoing | CCS | Four: Finding information easily-Accessible communities |
| | | | | Link: Regional Disability Access and Inclusion Plan |
| 4.5 Foster productive working relationships with Progress Associations | Partner with Progress Associations to audit existing street furniture and identify opportunities for rest spots, shade, benches and seating, access to shops and to businesses. | Annual | DS | Three: Moving around the region– Accessible communities |
| 4.5 Foster productive working relationships with Progress Associations | Partner with Progress Associations to audit existing shop and business access to identify opportunities to improve access such as access ramps and rails. | Ongoing | DS | Three: Moving around the region– Accessible communities |
| 4.6 Continuous improvement in communicating with and engaging the community | Establish a Disability and Priority Populations Register to improve engagement and consultation with interested individuals, community groups, service providers etc. | Year 2 | CCS | Two: Having a say in Council decisions- Leadership and collaboration |
| | | | | Link: Regional Disability Access and Inclusion Plan |
| | | | | State Plan Action 11 |
| 4.6 Continuous improvement in communicating with and engaging the community | Review Council consultation and engagement policies to strengthen accessibility (such as nominating specific consultations that will be undertaken in accessible formats). | Ongoing | CCS | Two: Having a say in Council decisions- Leadership and collaboration |
| | | | | Link: Regional Disability Access and Inclusion Plan |

| Council Strategy | Action for Disability Access and Inclusion | Timing (Yr1-4) | Lead (dept) | Regional-State Link |
|--|--|-------------------|----------------|--|
| 4.6 Continuous improvement in communicating with and engaging the community | Prepare accessible formats of Council consultation and engagement policies such as EasyRead, braille and video. | Ongoing | CCS | Two: Having a say in Council decisions- Leadership and collaboration |
| | | | | Link: Regional Disability Access and Inclusion Plan |
| 4.6 Continuous improvement in communicating with and engaging the community | Improve existing and introduce new communication initiatives for greater accessibility such as partnering with the LGA to improve online accessibility of information and the consideration of State policy and guidelines. | Ongoing | CCS | Four: Finding information easily-Accessible communities |
| | | | | State Plan Action 22 |
| 4.7 Support key community initiatives provided by 3rd parties (e.g. YP Community | Investigate and support a range of existing and new community transport options through partnerships and advocacy. | Annual | Exec | Three: Moving around the region– Accessible communities |
| Transport) | | | | Link: Regional Disability Access and Inclusion Plan |
| 4.8 Deliver and/or support key community services (i.e. Leisure Options, Library Services, Community Transport, Cemetery Management etc.) | Support Leisure Options to provide a living skills and social activities program and community transport. | Annual | CCS | Three: Moving around the region– Accessible communities |

| Council Strategy | Action for Disability Access and Inclusion | Timing (Yr1-4) | Lead (dept) | Regional-State Link |
|---|---|-------------------|----------------|---|
| 4.9 Engage and advocate for improvements to community health and social outcomes | Through the StarClub program, partner with state sports bodies and NDIS service providers to identify volunteering and participation opportunities for people of all abilities. | Yr 2 | ES | Three: Moving around the region– Accessible communities Link: Regional Disability Access and Inclusion Plan |
| | | | | State Plan Action 36 |

| Council Strategy | Action for Disability Access and Inclusion | Timing (Yr1-4) | Lead (Dept) | Regional-State Link |
|--|--|-------------------|----------------|--|
| 5.2 Effective leadership and informed decision making | Work with the Local Government Association on methods to improve community participation in Council meetings (such as virtual meetings, sub-titles, provision of aids and equipment, etc). | Yr 2 | Exec | Two: Having a say in Council decisions- Leadership and collaboration |
| | | | | Link: Regional Disability Access and Inclusion Plan |
| 5.2 Effective leadership and informed decision making | Work with the State Electoral Commission to support people of all abilities to nominate for Council and participate in voting: | Yr 2 | Exec | Two: Having a say in Council decisions- Leadership and collaboration |
| | Ensure that information about Council elections and voting is provided in accessible formats. Promote and support people of all abilities and representing all communities to nominate as candidates for Local Government election. | | | Link: Regional Disability Access and Inclusion Plan |
| 5.2 Effective leadership and informed decision making | Support people of all abilities and representing all communities to participate on Working Groups and/or Committees of Council to support all communities to participate in decision making. | Yr 2 | DS | Two: Having a say in Council decisions- Leadership and collaboration |
| | | | | Link: Regional Disability Access and Inclusion Plan |

Goal 5: Responsible Governance and Leadership

| Council Strategy | Action for Disability Access and Inclusion | Timing (Yr1-4) | Lead (Dept) | Regional-State Link |
|--|---|-------------------|----------------|--|
| 5.6 Continuous improvement of Council processes | Review or develop contractor management practices to encourage consideration of access, universal design of buildings and-inclusion opportunities through external contracts. | Ongoing | CCS | Five: Working with Council- Learning and employment |
| | | | | Link: Regional Disability Access and Inclusion Plan |
| 5.7 Develop programs and actions to become an Employer of Choice | Review volunteer management practices to encourage participation by people of all abilities. | Ongoing | CCS | Five: Working with Council- Learning and employment |
| | | | | Link: Regional Disability Access and Inclusion Plan |
| 5.7 Develop programs and actions to become an Employer of Choice | Provide Council job advertising in an accessible format and encourage people with a disability and priority populations to apply. | Ongoing | CCS | Five: Working with Council- Learning and employment |
| | | | | Link: Regional Disability Access and Inclusion Plan |
| 5.7 Develop programs and actions to become an Employer of Choice | Support Council employees to integrate an all-inclusive and all-ability approach to their work and decision making, including induction and training programs | Ongoing | CCS | Five: Working with Council- Learning and employment |
| | | | | Link: Regional Disability Access and Inclusion Plan |
| | | | | State Plan Action 9 & 19 |

5 Implementation

Advocacy

Advocacy is important to people with disability. Council can play a role by inviting advocates to events that celebrate ability. Council can also invite service providers to its meetings. The Alliance Councils will seek to improve access to advocacy for the region.

Community Participation

Community participation in delivering the Action Plan is encouraged and may occur through membership on Council Committees, Advisory and Working Groups, community partnerships, individual contributions, volunteering, participation in consultation and engagement activities and feedback to the Councils.

Yorke Peninsula Council is proud to operate the Access Advisory Working Party and will continue to maintain this working group as an important source of information and advice to Council.

Regional Cooperation

The Action Plan supports the Regional Disability Access and Inclusion Plan for the Yorke Peninsula Alliance which builds upon the cooperative arrangements and resource sharing that already occurs between the Councils of the region. A nominated employee from each Council will participate in a Regional Staff Advisory Group responsible for monitoring, reporting and reviewing the Regional Plan.

Council Strategic Plans

This four-year Action Plan aligns with Council's Strategic Plan and delivers on the Regional Disability Access and Inclusion Plan for the Yorke Peninsula Alliance. Council is responsible for implementing the Action Plan and will nominate an employee responsible for oversight of the Regional Plan.

Reporting

Council will report achievements in implementing this Action Plan annually through its Annual Report. The Regional Staff Advisory Group will communicate regularly to facilitate delivery of the Regional Plan and will meet annually for the purpose of monitoring progress of regional priorities.

Review

This Action Plan can be reviewed at any time in accord with legislative requirements. The timeframe for evaluation and review of the Plan is every four years. The next four-year review is scheduled for 2024.