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IS112 RURAL PROPERTY ADDRESSING FAQ FOR CUSTOMER SERVICE

What is a rural property address?

It is a nationally recognised address for an occupied rural property.

A rural property address consists of a road number, road name, locality and postcode.

Sample: 508 Taplan Road
COOBOWIE SA 5583

The rural property address is consistent with metropolitan addresses and will therefore assist organisations such as Australia Post, power and energy utilities, government agencies, banks and insurance companies.

How are the road numbers allocated?

The number is based on the distance of each rural property's entrance from the start of the road.

E.g. a property entrance that is 5,080 metres from the start of a road and on the right hand side in direction of travel becomes number 508 [the number is derived by dividing the distance in metres by 10].

- odd numbers are on the left hand side of the road
- even on the right (driving away from the nominated starting point of the road).

Locality or suburb – when was this defined?

Rural localities in the Yorke Peninsula were established in May 1999. They were then gazetted as official locality or suburb boundaries for public use under the Geographic Names Act. Some small areas in our Council region (e.g. The Drain and Oaklands) are not big enough to be an official locality, so whilst they are considered unbounded localities, they are not official addresses for RPA and postal purposes.

What are the benefits of having a rural property address?

- Ease of location
- Nationally recognised address for utilities, emergency services and Australia Post for roadside mail delivery

Who is allocating the rural property address?

Council has allocated road names and rural property addresses in conjunction with the Department for Planning, Transport and Infrastructure (DPTI).

Can you change your new rural property address?

No. It is not possible to change your new rural property address once your Council has officially allocated your address unless it is incorrect.

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Don't some rural properties already have a rural road number or RAPID Number?

Descriptors of land such as lot numbers, section numbers, roadside delivery numbers and other forms of identifiers are being used as road numbers. These are not unique and are not able to be located with certainty and are not an officially recognised address number.

Some properties have a number associated with the Rapid System. This number is a shortened grid coordinate number and, as such, is not a unique address. It also has little benefit for users who do not have ready access to topographical maps of South Australia.

How accurate is the distance-based road number?

The number you receive has been allocated using aerial imagery and/or accurate locating technologies including GPS.

What if the rural property address I have been allocated is incorrect?

There may be an error identifying the main entrance to your property, or that you have two entrances and Council wasn't sure which the primary access point is. In this instance, please contact Council's rates department.

How will emergency services know which end of a road the numbering begins?

They will have access to road maps detailing the road directions.

In addition road name and number range signage along the road will assist.

Property residents need to ensure their roadside number is clearly visible from vehicles travelling along the road from either direction.

I am building a new house on my property, how do I get a rural road number?

Contact your Council and advise them that you require a rural property address.

What happens to the number if properties are subdivided in the future?

The rural property address system will cater for any changes in the future such as sub-division. The new address for each new property will be based on the distance its entrance is along the road. If your property retains the same entrance after subdivision, then your number will remain the same.

When can I start to use my new rural property address?

Your Council will formally advise you when your new rural property address is officially your address.

When can I start to use my new property address as my postal address?

Your council will formally advise you when your new rural property address can be used.

Note: Australia Post customers who collect mail from a postal outlet using an address such as, PO Box, Care PO, Locked or Private Bag should continue to use this existing postal address for mailing purposes.

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Who will be notified of my new property address?

Once Council has allocated your address and changed your property address on its property system, it will also notify the State Government which will notify a national address database (known as the Geocoded National Address File) that is used by:-

- Australia Post
- Emergency service organisations
- Telstra
- State and Federal Electoral Commissions
- Electricity, gas and water authorities

Who do I need to advise of my new rural property address?

You will need to advise your family, friends, businesses and the organisations you deal with. This includes services such as your bank, medical, house and car insurance, motor registration and driver's licence and any other organisation that may need to know your property address. This can be undertaken in the normal course of contact with such agencies.

Who should I speak to regarding my mail delivery?

If you have any concerns about the use of rural road numbering for mail delivery, please contact Australia Post on 13 13 18

Will I be able to locate a new rural address with my Global Positioning System (GPS) Device?

Many maps, especially commercial produced maps are updated and published on a periodic basis (maybe a year or more), and new road names will not show on maps until they are updated (e.g. Google Maps might not have the latest road name updates). This process may take up to 12 months.

N.B: Personal Devices will need to be updated by you personally to include all the latest changes. Council approved Public Rural Road Maps can be viewed on the internet.

[www.landservices.sa.gov.au /3Government/Local/RuralRoadMaps.asp](http://www.landservices.sa.gov.au/3Government/Local/RuralRoadMaps.asp)